



Creativity, Problem Solving & Decision Making

This course provides an insight into creative thinking processes to deal with routine and unexpected problems leading to creative solutions. Very often the causes of problems are not what we think they are, and hence need to be identified in a proper manner. When the cause is identified, it calls for proper and effective decisions which need to be made using the right tools.

Expected Accomplishments

- Eliminate creativity blocks at the work place by developing a healthy and creative work environment
- Identify work problems and solve them in collaboration with a team
- Practice new management techniques such as mind maps
- Develop staff skills and abilities by giving them equal opportunities to participate in problem solving and decision making, and motivating them to meet work goals based on SMART/MASTER objectives

Course Outline

- Creativity concept
- Creativity blocks
- Creativity block busters
- Role of creative thinking in problem solving and decision making
- What is a problem?
- Problem recognition
- Problem analysis
- Optional solutions
- Decision making

Who Can Benefit

Professionals from all sectors who seek to improve in the areas of creativity problem solving and decision making

Related Training

- Motivation, Leadership and Team Building
- Time and Stress Management
- Developing Effective Working Relationships
- Building a Dynamic Team
- Effective communication skills
- Supervisory Skills
- Basic Managerial Skills
- Various other Management training courses





Duration

2 days

Mode

Consultant led classes with exercises case studies and group discussions.

Prerequisites

- Good command of English
- Previous exposure to management training at a supervisory level

Course Code: **MGT-103**

